



TEAMS LEADING QI (WEBINAR)

Do you have a **desire to lead system change** and truly make a difference?

The **Physician Leaders' Network (PLN)** was designed **BY physicians FOR physicians and their teams**; this network provides essential tools to encourage and lead effective system transformation towards the Patient's Medical Home within an Integrated Health Care System.

"The **TEAMS LEADING QI**" webinar is an essential PLN tool and is approximately 45 minutes in length that is delivered on a web-based platform that is free to access.

Below are some highlights of **TEAMS LEADING QI**;

TEAM ENGAGEMENT

- Forcing change results in resistance
- Engage the team in improvements
- Workers are the "experts"
- Improvement facilitators are valuable

FORM AN IMPROVEMENT TEAM

- Ensure cross sectional representation
 - Diversity
 - Those that do the work must change the work
 - Each person represents their area
- Intrinsic motivation is powerful:
 - "I am making a difference"
- Engage formal and informal leaders

MODEL FOR IMPROVEMENT

- Set aims – What are we trying to accomplish?
 - Discover areas for improvement - review quality data, analyze current performance
- Identify measures of success – How will we know a change an improvement?
- Identify ideas to test – What change can we make that will result in improvement?
- Plan, Do, Study & Act – Small, iterative tests of change

ENGAGING TEAMS IN QI SUMMARY

- Form a team
- Map current process
- Identify gaps
- Create a vision
- Set an aim
- Test changes
- Adopt successful tests
- Sustain and spread

RESOURCES

QI Guide: <https://www.topalbertadoctors.org/file/quality-improvement-guide.pdf>

Additional webinars on the PLN Website: <https://pcnpmo.ca/PLN/Pages/default.aspx>